

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Maria Theresa Barnes-Leon; Nardo B. Catahan Jr.;
Shailendra Garg; Ramaswamy Sundararajan
Assignee: Siebel Systems, Inc.
Title: SERVICE REQUEST COMMON OBJECT
Application No.: 10/809,927 Filing Date: March 24, 2004
Examiner: Ho T. Shiu Group Art Unit: 2457
Docket No.: OIC0103US Confirmation No.: 6763

Austin, Texas
October 19, 2010

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AMENDMENT AND REMARKS ACCOMPANYING
REQUEST FOR CONTINUED EXAMINATION

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Notice of Allowance dated **July 19, 2010**, having a shortened statutory period set to expire on **October 19, 2010**. Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

No amendments to the specification or drawings are presented in this paper.

Amendments to the claims begin on page 2 of this paper.

Remarks begin on page 17 of this paper.